

Great Barrington COA Transportation Policy

Welcome to the Great Barrington Council on Aging Transportation Program located at the Claire Teague Senior Center. Transportation is available Monday through Friday from 8:00am-4:00pm for senior citizens age 60 and over and also the disabled.

Reservations and Cancellations:

Appointments must be made 48 hours in advance by calling the senior center at (413) 528-1881. Please make a reservation each time you need a ride, we cannot guarantee standing reservations and medical appointments are a priority.

Please let us know as soon as possible if you are cancelling a ride

Same Day Booking: If space and drivers are available you will be offered a ride.

Rider Fees:

Fares \$10.. Round trip

There is no charge to the accompanying spouse or caregiver.

No person will be turned away for a ride if they cannot afford the fare.

Tips/Donations: Drivers cannot accept tips. You are welcome to make a donation to the Gt Barrington COA Transportation Program which will be used to fund future outings.

Out of Town:

We will transport to Pittsfield only if we have an available van and driver, the cost is \$15.00 per person round trip.

Multiple Stops: No extra charge

You must make advance reservations for multiple stops with the exception of the pharmacy after medical appointments. The GBCOA reserves the right to limit the number of extra stops per client given time and availability.

- Riders are required to wear seat belts. During COVID- Masks are required at all times on the van.
- Unsafe and or disruptive behavior may result in loss of van privileges

- Seniors needing personal assistance require family or volunteers to accompany them on van.

SNOW DAYS: Snow day cancellations will be announced on WSBS. Typically if the schools are closed so will transportation. If you have a ride scheduled that day, staff will give you a call as well.